

# Chalford Hill Primary School

## Offer of Early Help

REFERENCE: Keeping Children Safe in Education (DfE 2014) Update July 2016

At Chalford Hill Primary School child protection is given a high priority by all its staff and governors. We recognise that it is everyone's responsibility to keep children safe. We therefore ensure that the following is in place:

- Training – all staff must receive appropriate CP training which is regularly updated
- All staff retain responsibility for:
  - o Ensuring a safe learning environment
  - o Knowing the signs of abuse and what to look for
  - o Making referrals to Children's Social Care
  - o Identifying children in need of extra help or at risk of significant harm
  - o Being aware of the school's systems to support safeguarding

We place families at the centre of the support process and recognise the need for open conversations with parents so that we are able to identify where to go to for the support that will best match their needs. This will form the basis of our offer for Early Help.

All children are encouraged to express their feelings, anxieties and fears. This can be done communally through PSHCE activities, in moderate or small groups, or individually.

All staff are committed to safeguarding of children who have access to their teachers, teaching assistants, support staff and the leadership team if they wish to speak to someone about their concerns. Staff are also vigilant to the anecdotal conversations and signs of abuse in order to safeguard the children in our care and/or community.

At Chalford Hill, we have a 'it could happen here' approach to safeguarding where ALL staff are to remain vigilant at all times to signs of abuse. The school has close working partnerships with extended professional teams such as the school nurse team, Family Practitioners, Communication and Interaction team and occupational therapy team.

Guidance on a range of issues can be found at:

- <http://www.gscb.org.uk/article/111301/Home-Page>
- [www.glofamiliesdirectory.org.uk](http://www.glofamiliesdirectory.org.uk)
- [familyinfo@gloucestershire.gov.uk](mailto:familyinfo@gloucestershire.gov.uk)

## **Chalford Hill Primary School universal support for all pupils and families**

All staff are available in a pastoral capacity should parents have a concern about anything at all. Staff may not have the answer but will try to find out the answer or signpost parents/other professionals in the right direction. Parents can either talk directly with the staff or telephone the Head. General office number: **01453 883123**.

## **Chalford Hill Primary School PSHE/SMSC curriculum. The PiNK Curriculum (People in the Know).**

The PSHE/SMSC curriculum covers many aspects of keeping young people safe, healthy, resilient and aware of the world around them so that they can make informed decisions. Other specific topics helping pupils stay safe covered within the PSHE curriculum include age appropriate content:

- Emotional well-being: Where to go for help if you, your friend or family member is struggling with emotional well-being/mental health problems? What are the signs someone is struggling? What makes you feel good; how to look after your own emotional well-being; personal strength and self-esteem; being happy!
- Relationships: How to make and maintain friendships; family relationships different types of families.
- Healthy Living: Taking responsibility for managing your own health; importance of sleep; the main components of healthy living (diet, exercise and well-being); focus on breakfast etc.
- Managing health and well being when you are unwell: making sure you take your medicine when you should, have the right perspective, doing what you can do within the limitations of your health condition.
- Drugs: Alcohol, medicines, smoking and illegal drugs.
- Keeping safe: E-safety (facebook and internet); personal safety (out and about); how to respond to an emergency.
- Gender, identity and tolerance: gender identity – there isn't such a thing as typical girl or a typical boy. Understanding and acceptance of others different than us, including those with different religions; preventing bullying of pupils from different types of families, avoiding anti-gay derogatory language etc.
- Sex education; children in Y6 have formal sex education – discussing puberty, changes, personal hygiene. (Gloucestershire Health Living and Learning team (GHLL) resource).
- Learning through Sport programme (developing key skills such as decisions making, trust, communications etc.)
- E-safety learning
- Exploring medicine/drugs, emotional/physical health with the visiting Life Education Bus.
- Exploring health relationship with the NSPCC through assemblies for Upper KS2 pupils.
- Undertake the GHLL online Pupil survey with Upper KS2 pupils – developed by Foster and Brown Research Partnership – to find out what children and young people really think about a range of health issues. GHLL data analyst leader. Contact Number: **01452 427208** – Nikki Wood. [www.fabresearchonline.co.uk](http://www.fabresearchonline.co.uk).
- Undertake and respond to in-school pupil conferencing, surveys.
- Exploration of key values (resilience, cooperation, friendship etc.) in assemblies.

## **Universal source of help for all families in Gloucestershire: Gloucestershire Family Information Service (FIS)**

Gloucestershire Family Information Service (FIS) advisers give impartial information on childcare, finances, parenting and education. FIS are a useful source on information for parents and professionals. They support families, children and young people aged 0-19 years of age (25 for young people with additional needs) and professionals working with these families.

They can help link parents up with other organisations that might be able to help or provide the information themselves e.g.: parents could ask them about holiday clubs for children across Gloucestershire.

Contact the FIS by e-mailing [familyinfo@gloucestershire.gov.uk](mailto:familyinfo@gloucestershire.gov.uk) or telephoning **0800 542 0202** or **01452 427362**. FIS also have a website which has a wealth of information to support many issues such as childcare and support for children with disabilities. [www.glosfamilies.org](http://www.glosfamilies.org)

### **GSCB (Gloucestershire Safeguarding Children's Board website)**

Important information for parents and professional across Gloucestershire in relation to keeping children safe and avenues of support including early help options. [www.gscb.uk](http://www.gscb.uk)

### **Bereavement**

Support for bereaved children and young people and their families. Winston's Wish. [www.winstonswish.org.uk](http://www.winstonswish.org.uk)

### **Home-school Support**

All of our Early Help is offered in partnership with parents/carers.

### **E-safety**

E-safety is a key part of the ongoing (PSHE/SMSC) curriculum.

PACE UK (parents against child exploitation) is a useful website to engage parents with e-safety issues. [www.paceuk.info](http://www.paceuk.info)

The school is signed up to SWGfL BOOST. [www.boost.swgfl.org.uk](http://www.boost.swgfl.org.uk)

### **Bullying (including Cyber bullying)/Child Death/Suicide Prevention**

All Gloucestershire schools are committed to tackling bullying. We want to know immediately if there are any issues bullying at school so that it can be addressed. We have a series of teaching resources produced by the Gloucestershire Health Living and Learning Team to support this. The team provide alerts and resources in relation to supporting young people being bullied. Education about bullying is an integral part of the GHES well-being programme. [www.ghll.org.uk](http://www.ghll.org.uk). In serious cases of bullying, parents should contact the police; particularly if there are threats involved. In an emergency call 999. Other sources of help and advice are the Gloucestershire Safeguarding Children's Board [www.gscb.org](http://www.gscb.org) and [www.bullying.co.uk](http://www.bullying.co.uk).

### **Children or young people with multiple needs (vulnerable or multiple needs (complex requiring multi-agency input or assessment**

Within Gloucestershire Targeted Support Teams provide multi-agency support for children and families. A phone call to discuss a possible referral is helpful before making written referral.

School actively refers to when appropriate:

Targeted support Teams (TST): Gloucester **01452 328076**, Stroud **01453 328130**, Tewkesbury **01452 328250**, Cotswold **01452 328101**, Forest of Dean **01452 328048**

and Cheltenham **01452 328160**.

These teams are made up of the following professionals: CAF Co-ordinators; Community Lead Professional – disabled children and young people; Inclusion Co-ordinator; Community Social Worker; Family Support Workers.

They all work together from one base so they can recognise and respond to local needs and act as a focal point for co-ordinating support for vulnerable children, young people and their families.

Support provided includes: support for school and community based lead professionals working with children and families through the CAF process; collaboration with social care referrals that do not meet their thresholds, to co-ordinate support within the community; work in partnership to support children with special education al needs in school; advice and guidance from a social work perspective on a “discussion in principle basis”; support children with disabilities and their families to access activities and meet specific needs; advice and guidance to lead professionals and the provision of high quality parenting and family support services to families.

#### **Youth Support Team (YST):**

The Youth Support Team provide a range of services for vulnerable young people aged between 11 and 19 (and up to 25 for young people with special needs), including:

- Young offending
- Looked after children
- Care leaver’s support services (for those aged 16+)
- Early intervention an prevention service for 11-19 year olds
- Support for young people with learning difficulties and/or disabilities
- Positive activities for young people with disabilities
- Support with housing and homelessness
- Help and support to tackle substance misuse problems and other health issues
- Support into education, training and employment
- Support for teenage parents.

For general enquiries: **01452 426900** [info.glos@prospects.co.uk](mailto:info.glos@prospects.co.uk)

To make a referral: **01452 427923** [fasttrackteam@prospects.co.uk](mailto:fasttrackteam@prospects.co.uk)

#### **Drug Concerns**

InfoBuzz provides individual targeted support around drugs and emotional health issues, development of personal and social skills, and information and support around substance misuse. [www.infobuzz.co.uk](http://www.infobuzz.co.uk)

Drugs education is covered in the school curriculum. The Life Education Bus visits as a preventative measure as part of this PSHE/SMSC curriculum.

## Mental Health Concerns

\*Please note that in Gloucestershire CYPS (children and young people's services replaced CAMHS (child and adolescent mental health services).

PSHE (The PiNK curriculum) / SMSC curriculum – emotional well being, stress management is taught.

Referral to school nurses may be appropriate.

Referral to CYPS (Gloucestershire's mental health services) via your own GP.

For children / young people / adults with existing mental health difficulties, concerns should be discussed with the existing medical professionals (Consultant psychiatrists).

In an emergency call 999 or 111.

CYPS\* Practitioner advice line (for professionals to call): **01452 894272**.

## Child Sexual Exploitation (CSE)

CSE screening tool (can be located on the GSCB website). <http://www.gscb.org.uk/article/119341>

This should be completed if CSE suspected.

Clear information about warning signs, the screening tool and Gloucestershire's multi-agency protocol for safeguarding children at risk of CSE are at [www.gscb.org](http://www.gscb.org).

Referrals should be made to Gloucestershire social care and the Gloucestershire Police.

Gloucestershire Police CSE Team:

The CSE team sits within the Public Protection Bureau

Single agency Team (Police)

DS Nigel Hatten, DC Tess Nawaz, DC Kim Toogood, PC Dawn Collings, PC Nicki Dannatt, PC Jenny Kadodia, PC Christina Pfister (Missing persons Co-ordinator): **01242 276846**

All referrals to go to the Central Referral Unit: **01242 247999**

Further information: National working Group (Network tackling Child Sexual Exploitation)

## Domestic Violence

The GSCB (Gloucestershire Safeguarding Children's Board) have published a Domestic Abuse pathway for educational setting which is on the GSCB website. If a child or young person is suspected of living at home with a domestically abusive parent or if a young person has domestic abuse in their own relationship then the usual procedures should be followed and a referral made to the children's helpdesk: **01452 426565**. The response will vary according to the age of the young person so that the appropriate agencies are involved.

Gloucestershire Domestic abuse Support Service (GDASS). [www.gdass.org.uk](http://www.gdass.org.uk)

MARAC Gloucestershire Constabulary: Multi Agency Risk Assessment Conferences prioritise the safety of victims who have been risk assessed at high or very high risk of harm. The MARAC is an integral part of the Specialist Domestic Violence Court Programme, and information will be shared between the MARAC and the Courts, in high and very high risk cases, as part of the process of risk management.

## Female Genital Mutilation (FGM)

For NHS information and signs of FGM: [www.nhs.uk/conditions/female-genital-mutilation](http://www.nhs.uk/conditions/female-genital-mutilation)

Any suspicion of FGM should be referred to the Police and social care.

E-learning package for interested staff or professionals. [www.fgmelearning.go.uk](http://www.fgmelearning.go.uk)

## Faith Abuse

For a copy of DfE document “national action plan to tackle child abuse linked to faith or belief”. [www.gov.uk/government/publications/national-action-plan-to-tackle-child-abuse-linked-to-faith-or-belief](http://www.gov.uk/government/publications/national-action-plan-to-tackle-child-abuse-linked-to-faith-or-belief)

Judith Knight: Diocese of Gloucester Head of Safeguarding / faith abuse. [jknight@glosdioc.org.uk](mailto:jknight@glosdioc.org.uk) For other faith groups contact Jane Bee (GCC LADO).

## Fabricated and Induced Illness (FII)

[www.nhs.uk/conditions/fabricated-or-induced-illness](http://www.nhs.uk/conditions/fabricated-or-induced-illness) for information on behaviours and motivation behind FII. Any professional suspecting FII must involve the Police, Social Services and follow the child protection procedures outlined in this policy.

## Forced Marriage (for information)

SPOC (Single Point of Contact) for Forced Marriage in Gloucestershire is Acting DI Jo Mercurio (Gloucestershire Constabulary, Public Protection Bureau).

UK Forced Marriage Unit. [fm@co.gov.uk](mailto:fm@co.gov.uk)

Telephone: **020 7008 0151**

Call 999 (police) in an emergency.

[www.gov.uk/stop-forced-marriage](http://www.gov.uk/stop-forced-marriage) for information on Forced Marriage.

Visit Home Office website to undertake Forced Marriage e-learning package. [www.gov.uk/forcedmarriage](http://www.gov.uk/forcedmarriage)

GSCB one day Awareness training delivered by Infobuzz. [www.gscb.org.uk](http://www.gscb.org.uk)

Please see “Multi-Agency Practice Guidelines – Handling cases of Forced Marriage” for more information and detail. [www.gov.uk/forcedmarriage](http://www.gov.uk/forcedmarriage)

*All practitioners must be aware of this, that is they may only have one chance to speak to a potential victim and thus they may only have one chance to save a life.*

*This means that all practitioners working within statutory agencies need to be aware of their responsibilities and obligations when they come across forced marriage cases. If the victim is allowed to walk out of the door without support being offered that one chance might be wasted.*

Prevention Freedom Charity – Aneeta Prem “But it’s not fair” book. A book for teenagers looking at forced marriage from the point of view of school friends of the girl who went to India and didn’t come back. This book promotes discussion.

## Gangs and Youth Violence

Contact the Avenger Task Force / Inspector Neil Smith (Gloucestershire Police. Telephone: 101). A task force set up to identify potential gang members as vulnerable individuals and potential victims and aims to help them.

Prevention: well-being curriculum – self-esteem and identity, law and order and considering impact of violence on communities.

## Gender-based Violence /violence against women and girls (WAWG)

Home Office policy document “Ending violence 21 violence /violence against women and girls (WAWG) in the UK” June 2014. [www.gov.uk](http://www.gov.uk)  
FGM (Female Genital Mutilation) is violence against women and girls. Hope House SARC (Sexual Assault Referral Centre): **01452 754390**.  
Gloucestershire Rape and Sexual Abuse Centre: **01452 526770**.

## Honour-based Violence (HBV)

The police have made it a high priority to help communities fight back to tackle both honour based violence and hate crime.  
Honour Network helpline: **0800 5999 247**.  
Inspector Fay Komarah is the Gloucestershire Police contact for honour based violence.

## Mental Health

CYPS (Gloucestershire’s mental health services) Consultant psychiatrists.  
PSHE / SMSC curriculum – emotional well-being, stress management.

## Private Fostering

[www.gloucestershire.gov.uk/privatefostering](http://www.gloucestershire.gov.uk/privatefostering).

Gloucestershire county Council website information on private fostering. Refer to Gloucestershire Children and Families Helpdesk: **01452 426565**.

A private fostering arrangement is essentially one that is made without the involvement of local authority. Private fostering is defined in the Children act 1989 and occurs when a child or young person under the age of 16 (under 18 if disabled) is cared for and provided with accommodation, for 28 days or more, by someone who is not their parent, guardian or a close relative.

(Close relatives are defined as step-parents, siblings, brothers or sisters of parents or grandparents).

## Radicalisation

Gloucestershire Constabulary: 101 and Jane Bee (LADO)

Anti-Terrorist hotline: **0800 789 321**

Prevention: We teach traditional British values through the curriculum: democracy, rule of law, respect for others, liberty, tolerance of those with different faiths and beliefs and promotion of “Britishness”.

## Sexting

[www.nspcc.org.uk/preventing-abuse/keeping-childrensafe/sexting](http://www.nspcc.org.uk/preventing-abuse/keeping-childrensafe/sexting)

Gloucestershire Police have a small sexual exploitation team. Contact Sgt. Nigel Hatton.

Prevention: “So you got naked online”. (Sexting information leaflet produced for pupils by south west grid for learning).

Included in the Well-being PiNK curriculum (PSHE/SMSC).

*Sexting is illegal but the police have stated that young people should be treated as victims in the first place and not usually face prosecution. The police’s priority is those who profit from sexual images of young people... not victims.*

## Trafficking

Serious crime, which must be reported to Jane Bee (Local Authority Designated Officer (LADO)) and the Gloucestershire Police.

Trafficking can include a young person being moved across the same street to a different address for the purpose of exploitation. It doesn't have to include people, children or young people being moved great distances.

## Children Who Run Away

PC Christina Pfister (Gloucestershire Police Missing Persons Co-ordinator). Telephone: 101.

GSCB Missing Children Protocol. [www.gscb.org.uk](http://www.gscb.org.uk)

Gloucestershire's protocol on partnership working when children and young people run away and go missing from home or care.

The ASTRA (Alternative Solutions To Running Away) has the primary aim of reducing the incidence of persistent running away across Gloucestershire. The project provides support, advice and information to young people up to 18 years old who have run away. This might be from a family home, foster home or from a residential unit. ASTRA provides support after the event to enable a young person to address the causes of running away. The ASTRA project offers young people help and the support required in order to find Alternative Solutions to Running Away. Freephone number for young people who have run away and have no money: **0800 389 4992**.

All other callers are asked to use the ordinary number. **01452 541599**.

## Children Missing Education (CME)

Anyone concerned that a child is missing education (CME) can make a referral to the Education Entitlement and Inclusion Team (EII) at Gloucestershire County Council: **01452 426960 / 427360**.

Children Missing Education (CME) refers to "any child of compulsory school age who is not registered at any formally approved education activity e.g. school, alternative provision, elective home education, and has been out of education provision for at least four weeks". CME also includes those children who are missing (family whereabouts unknown) and are usually children who are registered on a school roll/ alternative provision. This might be a child who is not at their last known address and either: has not taken up an allocated school place as expected, or has 10 or more days of continuous absence from school without explanation, or left school suddenly and the destination is unknown.

It is the responsibility of the Education Entitlement and Inclusion team, on behalf of the Local Authority (LA), to: collate information on all reported cases of CME of statutory school aged children in Gloucestershire maintained schools, academies, free schools, alternative provision academies and Alternative Provision School (APS). The EEI Team will also liaise with partner agencies and other LA's and schools across Britain to track pupils who may be missing education and ensure each child missing education is offered full time education within two weeks of the date the LA was informed.

Other sources of help and information in Gloucestershire:

Gloucestershire MAPPA (Multi-Agency Public Protection Arrangements) are a set of arrangements to manage the risk posed by the most serious sexual and violent offenders (MAPPA-eligible offenders) under the provision of sections 325 to 327B of the Criminal Justice Act 2003. They should be contacted without delay if there is any concern reported about a serious sexual or violent offender. (Contact Bernie Kinsella, Chair of MAPPA, detective Chief Superintendent, Gloucestershire Constabulary. Telephone: 101



